

Privacy Statement – External Learning Management System

Why we collect personal information about you

Hearing Australia is collecting your personal information, such as your name, email address, your workplace or organisation name and address details, and your workplace position through the LMS365 learning management system so that we can provide relevant learning and support services to you and your workplace.

This includes providing you with access to relevant professional development modules and training materials, issuing you with a certificate of completion, and providing practical follow up support to you and your workplace to implement hearing initiatives.

We will only ask for information we need to provide these services. If you choose not to give us the information, we may not be able to provide the full suite of support.

If you're providing personal or sensitive information about someone else, please ensure you're authorised to do so.

How we use and disclose your personal information

We'll only ever use information you give us for the purpose for which we collected it. We will never sell your information.

Information collected through LMS365 will be de-identified and aggregated when used in reporting to the Australian Department of Health on the performance of this initiative. These reports will include details such as the number of users, organisations, and types of services (e.g., Health service, primary school, or early childhood service) accessing and completing professional development modules, but not personal details of users or their organisations.

Information collected through the LMS365 learning management system will be shared with Evergreen Digital Pty Ltd, who provide LMS365 hosting and management services to Hearing Australia. Evergreen Digital Pty Ltd will not use your personal information and will only access this when requested by Hearing Australia for the purpose of providing technical support to Hearing Australia.

Our Privacy Policy

You can find our Privacy Policy at hearing.com.au or ask us for a copy.

If you have any questions about the collection or use of your personal information, you can contact us at ListenToLearn@hearing.com.au

If you would like to further discuss your privacy or make a complaint you can contact our Privacy Officer by calling **1300 360 355**, or email privacy@hearing.com.au.